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#PIP4914: SES Light During Crank No Start Or Hard Start - (Jun 6, 2011)

Subject: SES Light During Crank No Start Or Hard Start

Models: 2007-2011 Cadillac CTS SRX STS
2007-2011 GMC Acadia
2007-2009 Pontiac G6
2007-2010 Saturn Outlook
2007-2009 Saturn Aura
2007-2011 Buick Lacrosse Allure (Canada only)
2008-2011 Buick Enclave
2008-2010 Saturn Vue
2010-2011 Chevrolet Camaro
2008-2011 Chevrolet Malibu
2008-2011 Chevrolet Equinox
2009-2011 Chevrolet Traverse
2008-2009 Pontiac Torrent
with 3.6 LY7 or LLT 2.8 LP1 3.0 LF1 or LFW



The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Some customers may comment about a check engine light on during or after a crank no start event or a hard start / extended crank event with a P0336 set.

Recommendation/Instructions:

If this concern is encountered and the engine is now starting fine, it is possible the concern is fuel or injector related and the P0336 is a result of the no start and not the cause of it. Verify the fuel quality and injectors before replacing the crank sensor or ECM for this concern.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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